Renewal Instructions

For help e-mail <u>info@portelliotslsc.com.au</u>

Please do not renew your membership until you are ready to pay. It causes quite a lot of work if renewals and payments are done separately & you are not insured until payment is made.

If you are unable to access your previous members portal account, please try resetting your password (make sure you use your full name if you have a shortened one, same phone number, email etc). If you cannot get onto it, then please e-mail help.

The online renewals/payments system accepts Visa or Mastercard (preferred). Cash payments can be arranged if needed.

Go to the member's portal (<u>https://members.sls.com.au/</u>) and login.

Under the Memberships menu select Renewals, Payments and Transfers.

Click the **Renew** button underneath Port Elliot.

Select season 2024/2025 and click Submit.

Select your renewal fee from the dropdown list and click **Next**. If you can't see your appropriate fee please contact the Registrar.

Only one member of a family group needs to pay the \$470 fee but the renewal process needs to be followed through for each member. Once one member has paid the fee during their renewal process, then you should be able to select 'payment covered by other family member'. Please e-mail the secretary a full list of names to match up the family group, as it is sometimes not apparent who belongs to who!

If you are using sports vouchers please email it to <u>sportsvouchers@portelliotslsc.com.au</u> (see page 8 for further info).

Select any addon fees if applicable and click Next.

Confirm the application and declaration and click Next.

Click Pay Now.

Payment amount and details should be prefilled. Otherwise enter the amount to be paid and click **Next**.

Enter your card details and click Next.

A captcha code may be required. Enter this and click Next.

Hopefully that has renewed your membership!

Port Elliot Surf Life Saving Club Inc.

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